

Progress with Committee Resolutions

Date of Meeting	Item number and title	Resolution	Progress
12 June 2014	6. 'Your Voice' Corporate Complaints Q4	<p>RESOLVED – that</p> <p>(a) subject to the above observations, the Committee receive the report on the performance of services in dealing with customer complaints, and</p> <p>(b) the Committee receive monthly information reports on Services' performance in dealing with complaints and that these monthly reports inform the contents of the quarterly reports to the Committee, with those reports concentrating on one or two service areas of greatest concern.</p>	First of these monthly reports circulated to members with the 'Information Brief' document – to enable members to determine the contents of the next 'Your Voice' report
	7. Corporate Plan Performance Report – Q4 2013/14	<p>RESOLVED – that subject to the above observations, to receive the Corporate Plan Performance report Quarter 4 2013/14 and request that a report be presented to it on the measures being taken by the Council with a view to reducing in future the number of young people classed as NEETs.</p>	See Appendix 1 – report on this area scheduled into the Committee's forward work programme for its next meeting on 2 October 2014
	8. Agricultural Estate Strategy	<p>RESOLVED – that subject to the above observations:-</p> <p>(a) to note the contents of the report and endorse the short-term vision for the County's Agricultural Estate,</p> <p>(b) that the draft long term strategy for the Agricultural Estate from April 2015 onwards be presented to the Committee in early 2015 for examination, and</p> <p>(c) that a report on the Agricultural Estate's performance,</p>	See Appendix 1 – report on the long term strategy scheduled into the Committee's forward work programme for its meeting on 15 February 2015; a report

		<i>including the number and location of holdings and capital receipts received to date and proposed investment strategy, be presented to the Committee in the autumn of 2014.</i>	on the Estate's performance is listed for discussion at the November 2014 meeting
	9. Director of Social Services Annual Report 2013/14	<p>RESOLVED – to:-</p> <p>(a) <i>commend the report as a clear account of performance in 2013/14, and</i></p> <p>(b) <i>to request that the Scrutiny Coordinator schedule the areas highlighted in the report as 'Future Challenges' into the Committee's forward work programme over the forthcoming months.</i></p>	See Appendix 1 – report on 'Looked after Children' scheduled into the Committee's forward work programme for its next meeting on 2 October 2014 with a further report on the progress made in addressing 'Future Challenges' scheduled into the forward work programme for February 2015